

Household Waste Recycling Centres Operating Policies

Household Waste Recycling Centres (HWRCs) are provided for residents for the disposal of your domestic waste only.

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Trailer size

You can bring trailers as well as a car as long as you're not exceeding the limit on tyres and asbestos. Please be aware there are limits on soil, rubble, hardcore and plasterboard for free disposal, after this charges apply for these materials.

Trailer bodies must comply with the following:

- Not more than 2.05m in length
- Sides of trailers must not be built up to allow for more capacity; as this is unsafe, access will not be granted to site.
- Trailers must not be overloaded and must be within the vehicles towing capacity.
- Trailers must remain hitched to the towing vehicle, unless otherwise requested by site staff for safety reasons.
- No agricultural trailers, horse boxes, tippers or drop sided lorries are permitted.
- Trailers cannot be used with restricted vehicles as outlined in the 'vehicle restrictions' section of the operating policies.
- Conformance with all other HWRC policies.

Charges and limitations

Soil, rubble and hardcore charges and limit

You can bring in DIY type wastes without charge (soil, rubble, hardcore and plasterboard), in a single visit and a maximum of four times over a four-week period, as follows:

- Up to 2 x 50 litre bags (standard black sack / bag) of DIY type waste, or
- 1 large item up to 200cm x 75cm in size (vehicle restrictions still apply)

Additional visits with DIY waste over a household's free allowance (either amount / volume per visit or frequency of visit), will incur charges.

Charges over the free allowance for the disposal of soil, rubble and hardcore:

- £5 per bag/item
- Limit of 5 bags/items per day
- Any bag up to the size of a standard black sack may be used
- Part bags will be charged as per whole
- Payment by card only. Receipts are available.

Plasterboard charges

You can bring in DIY type wastes without charge (soil, rubble, hardcore and plasterboard), in a single visit and a maximum of four times over a four-week period, as follows:

- Up to 2 x 50 litre **bags** (standard black sack / bag) of DIY type waste, **or**
- 1 large item up to 200cm x 75cm in size (vehicle restrictions still apply)

A sheet of plasterboard will be classed as the equivalent of one bag.

Additional visits with DIY waste over a household's free allowance (either amount / volume per visit or frequency of visit), will incur charges.

Charges over the free allowance for the disposal of plasterboard:

- £7.50 per bag/sheet
- Any bag up to the size of a standard black sack may be used
- Part bags/sheets will be charged as per whole
- Payment by card only. Receipts are available.

Tyre charges

Tyres are charged at £3 per tyre and limited to 5 per day, car, and motorbike tyres only. Tyres are accepted at all Kent HWRCs. HWRCs accept card payments only. Receipts are available.

Asbestos

Waste asbestos cement products are accepted at all Kent Household Waste Recycling Centres, except Sheerness.

No more than 5 bags/sheets (or equivalent) per month.

The asbestos must be:

- Double bagged or wrapped in plastic sheeting.
- Not sticking out from the packaging.
- No more than 10 feet (3 metres) x 5 feet (1.5 metres).
- Kept damp.

Wear protective gloves and a face mask and do not break or cut it.

The asbestos container is kept locked for health and safety reasons. Please ask a member of staff on site to unlock the container for you. They will not be able to help you lift the asbestos.

You must complete a declaration of non-trade waste form confirming the waste is from your own home.

For large quantities, or if you need someone to collect and dispose of the asbestos, contact the [contact the Asbestos Removal Contractors Association](#) for a company near you.

Vehicle restrictions

Restricted vehicles including vans and pick-ups as well as domestic vehicles over 2 metres in height require vehicle vouchers to enter the centres, subject to application criteria.

Hire vans are not allowed into our Household Waste Recycling Centres.

Restricted vehicles

If the only vehicle in your household is a restricted type of vehicle, your vehicle may qualify for vouchers if you are only bringing in domestic waste.

Assessment criteria:

- Has a load carrying capacity section instead of rear seats and is 3.5 tonnes or less in weight and under 2 metres in height
- Van with panels in place of any of the windows and/or no rear seats
- Pick-up or open back vehicle with single or double cab (crew cab) including those with and without hard top.

Please note trailers cannot be used with restricted vehicles.

Checks are undertaken to deter fraudulent applications.

It is illegal to dispose of waste from any business, trade, or restricted activity at these sites.

Private vehicle

If the only vehicle within your household is a domestic type of vehicle over 2 metres in height and less than 3.5 tonnes in weight, for example a camper van, your vehicle may qualify for vouchers to enter a site if you're only bringing in your domestic waste.

Checks are undertaken to deter fraudulent applications.

Vehicle voucher renewals

You can [apply online for more vehicle vouchers](#).

Customers with disabilities

If you have a disability and use a vehicle which is over 2m in height, [contact us](#) so can make individual arrangements.

Alternative formats

For easy read, audio, Braille and alternative languages, [contact us](#).

Safety information

- It is not permitted to park outside the centre and carry waste in.
- Children and animals must remain in your vehicle.
- Threatening language or behaviours towards site staff and site users will not be tolerated.
- CCTV, Automatic Number Plate Recognition (ANPR) and Body Worn
- Cameras are in operation at all sites. [See our privacy notice for more information](#).
- You cannot take items or materials which have been deposited at these sites by others.
- All waste should be a size and weight that is manageable so that you can easily lift it into the containers.
- It is advisable when using the centre to wear sturdy footwear and if bringing in items that are heavy or sharp, gloves are recommended.

Members of staff are on hand at the centres to help you if you need it, please just ask.

Business waste

It is illegal to dispose of waste from any business, trade, or restricted activity at these sites. They are only for householders to dispose of their domestic waste.

Bulky waste

You can bring large, bulky, non-recyclable waste if you stick to the policies.

Bulky items will be allowed on to the recycling centre site on a roof rack if the waste is deemed to be 'domestic' waste, with the height barrier opened to allow access (excludes Faversham, Folkestone, Sevenoaks and Swanley HWRCs).

Height barriers will not be opened for a vehicle with an empty roof rack if it exceeds the 2m height restriction.

Your local council also operates a bulky waste collection scheme for items which are too large to go into the normal collections or deliver to a HWRC.