



Dan Bruce  
Enhanced Partnership and Infrastructure Manager  
Public Transport  
Kent County Council  
PO Box 441  
Aylesford  
Kent  
ME6 9HJ

11<sup>th</sup> June 2024

### **Kent County Council Bus Service Improvement Plan**

Dear Dan,

We believe that the BSIP 2024 update created in partnership between ourselves, other operators and the council creates an exciting opportunity for Kent and partners to create the region we want to be part of.

The plans outlined in the BSIP and delivered through the Enhanced Partnership offer an opportunity to deliver an integrated and inclusive transport network across Kent, sustaining the existing level of service, levelling up and better connecting places, communities and economic assets within the area and beyond.

We are supportive of the Kent County Council BSIP 2024 update and Enhanced Partnership which will deliver a range of improvements in the region which will better connect places, communities and economic assets and we are delighted to offer our support for this proposal.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'M. Jennings'.

Michael Jennings  
Head of Commercial  
**Arriva Kent and Surrey Ltd**  
**Arriva Kent Thameside Ltd**

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Kent County Council  
PO Box 441  
Aylesford  
Kent  
ME6 9HJ

11<sup>th</sup> June 2024

To Whom It May Concern

**Kent Bus Enhanced Partnership and Bus Service Improvement Plan**

We write once again in our continuing role as representatives for Kent Bus Operators to offer our ongoing support to Kent County Council (KCC) and its work to produce and deliver an updated Bus Service Improvement Plan (BSIP) for the County.

Through regular formal meetings of the Kent Partnership Board and frequent multi-operator engagement sessions to discuss finer points of detail, the representatives of the Kent Bus Operators are remaining fully engaged in the delivery of the aims of the BSIP as well as in formulating the aspirations for the future.

In conclusion, we continue to offer our full support to the approach of Kent County Council and are pleased to continue to share the vision for bus users and operators in Kent which appear in the updated BSIP document. Implementation of the earlier funding has undoubtedly added to the experience for Kent bus users as well as offering a more structured way in which operators, the County Council and, ultimately, Government can work together for the common good.

Yours faithfully

A handwritten signature in black ink, appearing to read "N. Hill".

**Nick Hill**  
Commercial Director, Brighton & Hove Buses and Metrobus

Part of **GoAhead**

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**To whom it may concern****Kent County Council - Bus Service Improvement Plan**

I write once again in my continuing role as a representative for Kent Bus Operators to offer Stagecoach's ongoing support to Kent County Council (KCC) and its work to produce and deliver an updated Bus Service Improvement Plan (BSIP) for the County.

Through regular formal meetings of the Kent Partnership Board and frequent multi-operator engagement sessions to discuss finer points of detail, the representatives of the Kent Bus Operators are remaining fully engaged in the delivery of the aims of the BSIP as well as in formulating the aspirations for the future.

In conclusion, we continue to offer our full support to the approach of Kent County Council and are pleased to continue to share the vision for bus users and operators in Kent which appear in the updated BSIP document. Implementation of the earlier funding has undoubtedly added to the experience for Kent bus users as well as offering a more structured way in which operators, the County Council and, ultimately, Government can work together for the common good.



Matthew Arnold  
**Commercial Director**

June 2024

To whom it may concern

**Kent County Council - Bus Service Improvement Plan**

I am pleased to once again write, in my continuing role as an operator representative on the Bus Partnership Board, to confirm Nu-Venture's ongoing support for the work by Kent County Council (KCC) to produce and deliver an updated Bus Service Improvement Plan (BSIP).

Through regular formal meetings of the Partnership Board as well as frequent multi-operator engagement sessions to discuss finer points of detail, the representatives of Kent Bus Operators are remaining fully engaged in the delivery of the aims of the BSIP as well as in formulating the aspirations for the future.

In conclusion, the vision from Kent County Council for bus users and operators is one which I continue to share, as evidenced by the updated BSIP document to which we have contributed. Implementation of the earlier funding has undoubtedly added beneficially to the experience for Kent bus users as well as offering a more structured way in which operators, the County Council and, ultimately, Government can work together for the common good.



Norman Kemp

Director and Company Secretary



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The Coach Depot  
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Sittingbourne  
Kent ME10 3RS

7<sup>th</sup> June 2024

To Whom It May Concern,

**Bus Service Improvement Plan**

I wish to confirm our broad support for the Kent County Council Bus Service Improvement Plan. As an organisation involved in local bus services we look forward to the further stages of this process.

Kind Regards,



Roland Eglinton

Managing Director