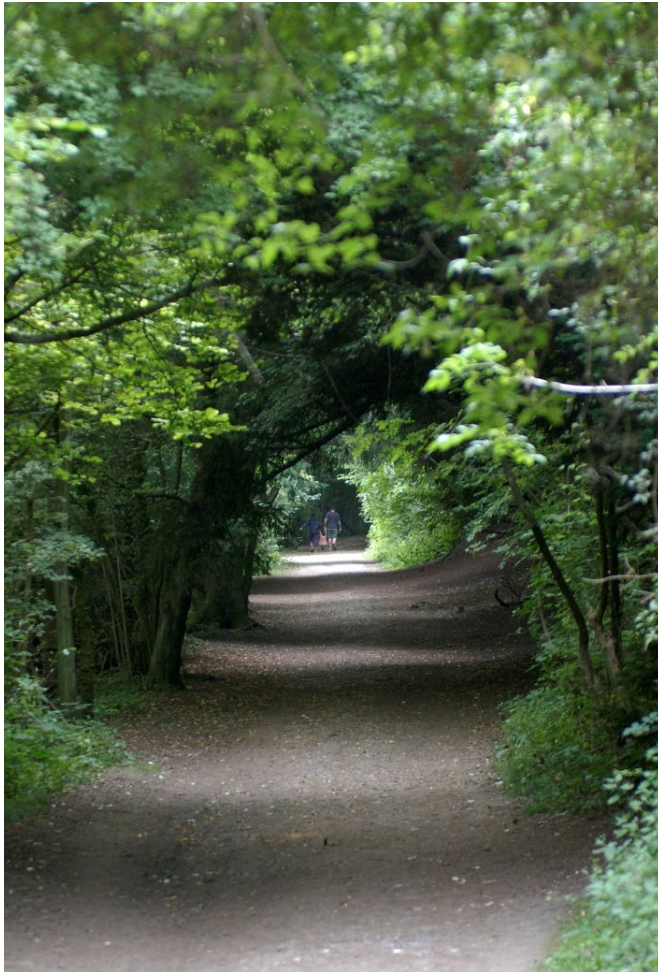


Trosley Country Park - Accessibility Guide

Last updated: June 2023



At Trosley Country Park there are 170 acres of beautiful woodland and chalk downland. With spectacular views over the North Downs, a café that serves delicious homemade food, and a woodland play area for kids, the park is the perfect place for a great day out.

Accessibility at a glance:

- Two accessible toilets
- Visitor Centre and gift shop accessible via level access from car park and automatic double doors
- Easy access routes, ideal for wheelchair users and pushchairs.
- Meeting room for hire accessible on the ground floor.
- Blue Badge holders can purchase a reduced annual parking ticket



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If you have other accessibility queries in advance of your visit, please call 03000 41 35 00 or email kentcountryparks@kent.gov.uk. If you require a text phone, [BT RelayUK](#) offers a free intermediary service.

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Facilities overview

Level Access

- 2 accessible toilets
- Visitor Centre and gift shop accessible via ramped access from car park and automatic double doors
- Easy access routes, ideal for wheelchair users and pushchairs.
- Meeting room for hire is accessible via ground level and has a unisex accessible toilet adjacent to the room.
- Blue Badge holders can purchase a reduced annual parking ticket. Visit [Parking season tickets - Kent County Council](#)

Hearing

- The Hamilton meeting room includes a hearing loop
- All staff have disability awareness training



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Visual

- All stairs have accompanying handrails
- Outdoor areas of the park walking routes do not have lighting fixtures
- Outdoor areas of the visitors centre has lighting fixtures
- Guide dogs facilities and water bowl on request

Sensory

- The cafe is enclosed and may therefore be very noisy at busy times.

Getting there

Trosley Country Park is located near Wrotham and can be reached by car or public transport.

[Find Trosley Country Park and plan your journey.](#)

Parking

There is 1 hard standing allocated accessible Blue Badge parking space. Hatched area present at side only.

If you are a Blue Badge holder, you can purchase a reduced annual season ticket in advance of your visit. The annual season ticket gives you access to all of our country park car parks free of charge during the year.

You can purchase your season ticket [online](#) or call 03000 41 72 72. Have your Blue Badge number and credit or debit card handy for reference.



Staff support

All staff complete disability awareness training and can help advise you on accessibility features of the park, including toilets, accessible walking routes, and play facilities.

Large print and alternative formats are available on request.

Inside spaces

Cafe, Information point and gift shop

The gift shop and information point is on the ground floor of the visitor centre and accessible through automatic double doors at the main entrance which lead to a lobby area with information and then a manual single door to the cafe.



The cafe serving and information point is available slightly to the left as you enter from the single manual door. The cafe serving and information point has two heights, the main serving area is 90cm and 105cm. There is a 23cm lip making it approachable for all users.

The information point does not have a hearing induction loop and printed information is not available in digital formats.

There is also an outside facing serving hatch which is 84cm high and has no lip.

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Visitor facilities and food at Trosley Country Park.



Hamilton Meeting room

From the car park follow the building around to the left where there is a sloped path alongside the building. With the building on your right follow around to the right and then turn left before turning right once more and the Hamilton Room entrance will be the second door on your right. The entrance to the Hamilton Room is via a single manual door.

On entry turn left for the Hamilton Room and right for the accessible toilet.

The Hamilton meeting room does not have a hearing induction loop.



Outdoor spaces

Play area

There are two play areas in the park that can be reached by an easy access pathway.

The play areas in the park can be reached by a level pathway. The play area is on level ground and surrounded by a fence. The play area contains an accessible swing for children 5-14 years of all physical abilities. Some parts of the play area can only be accessed via a wooden stepped border making it inaccessible to wheelchairs. The play areas feature wood chipping impact absorbing surfacing to help prevent injuries while children are playing.





Accessible routes

Trosley Country Park has easy access pathways leading from the car park to the café and play areas, as well as flat, though often unsurfaced, paths throughout the area. All facilities, including the toilets, café and Hamilton Room are on the ground floor and fully accessible.

The yellow route is an easy access route through the woodland which also provides spectacular views over the downs. The paths are mainly flat, but with some surfaced slopes to navigate. Some features of the park can only be accessed via steps which are of wood construction and often quite uneven and without handrails. In winter, parts of the route can be muddy.

[View a map of Trosley Country Park \(PDF, 973.4 KB\).](#)



Woodland Orchestra

There is also an area that is not easily wheelchair accessible that is called the Woodland Orchestra where it is possible to interact with musical instruments.

There are a mixture of wooden and stone sculptures offering a tactile experience as visitors can interact with the sculptures from all sides, feeling all sculpted detail. The heights of the sculptures are suitable for wheelchair users, and smaller children.



Toilets

There are 2 accessible toilets across the country park situated in and around the main visitor centre.

- Toilet A - One unisex accessible toilet located including a baby changing station on the outside of the main visitor's centre which is open at all times. Left hand transfer.
- Toilet B - One unisex accessible toilet located adjacent to the Hamilton Room to the rear of the visitor centre. Right hand transfer. Please note the alarm reset button is above the door outside the accessible toilet door. This toilet is only for use for those using the Hamilton Room.

Toilet facilities are available at all times when the park is open to visitors even if the cafe and shop are closed.

Toilet A - external

1. From the accessible parking bays, head directly towards the building across the yellow hatched surface and the accessible unisex toilet will be directly ahead of you underneath a covered area.





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Toilet B - internal

1. From the car park follow the building around to the left where there is a sloped path alongside the building. With the building on your right follow around to the right and then turn left before turning right once more and the Hamilton Room entrance will be the second door on your right. The entrance to the Hamilton Room is via a single manual door.
2. On entry turn left for the Hamilton Room and right for the accessible toilet.





Kent Country Parks

Fire safety and emergency evacuation procedures

Standard evac procedures include provision for disabled visitors. All Kent Country parks have muster point locations at each site which will be suitable for all visitors.

All internal fire alarms are audible, no flashing lights.

Assistance dog facilities

Assistance dog exercise facilities - dog friendly areas where dogs can be let off their lead which are visibly signposted at the parks.

Other assistance dog facilities - water bowls for assistance dogs. There is a tap for dog drinking water and bowls by the cafe.



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